

**Medical Device Regulation 2017/745 Economic Operators**

**Article 14 of MDR**  
**The Distributor**

**Role** — Entity other than the manufacturer or the importer, that **makes a device available on the market**, up until the point of putting into service.

**Responsibility**

- Verify that the **device has been CE marked** and the **EU Declaration of Conformity** has been drawn up.
- Verify the manufacturer has assigned a **UDI (Unique Device Identifier)**.
- Verify the **device is properly labelled** and accompanied by the required **instruction for use**.
- Ensure that **device is stored and transported within the requirements** defined by the Manufacturer.
- Distributors that have received **complaints or reports** from healthcare professionals, patients or users forward the information to the manufacturer, the authorized representative, and the importer.
- Verify that **importer has met their obligation** and **sample product** to verify that requirements have been met.
- Verify that importer has **complied with requirements**.
- Not place non-conforming product on the market** and inform the Manufacturer and where appropriate the Authorized Representative and Importer for **serious risk/falsified device**, the Competent Authorities should also be informed.

**Article 10 of MDR**  
**Manufacturer**

**Role** — Entity that **markets a device under its name or trademark**.

**Responsibility**

- Establish, document, implement, maintain risk management system
- Conduct a clinical evaluation and Post-market clinical follow-up (PMCF)
- Establish and maintain technical documentation
- Draw up an EU Declaration of Conformity: affix the CE Marking of Conformity.
- Comply with obligations relating to UDI System.
- Comply with the Registration Obligations.
- Establish, document, implement, maintain, keep up to date, and continually improve a Quality Management System
- Implement and keep up to date the Post-Market Surveillance system
- Ensure that the device is accompanied by the information in an official Union language suitable for the user/patient.
- Have a system for Recording and Reporting of Incidents and Field Safety Corrective Actions
- Legal manufacturers located outside of the EU, must appoint an Authorized Representative.

**Role** — one person responsible for regulatory compliance who possesses the requisite expertise in the field of medical devices

**Responsibility**

- The conformity of the devices is appropriately checked, in accordance the QMS prior to release
- The technical documentation and the EU declaration of conformity are drawn up and kept up-to-date;
- The PMS obligations are complied with

Have a Person Responsible for Regulatory Compliance (PRRC)

**Article 13 of MDR**  
**The Importer**

**Role** — Entity within the European Union that **places a device from a third country on the union market**.

**Responsibility**

- Verify that the **device has been CE marked** and the **EU Declaration of Conformity** has been drawn up.
- Verify a **manufacturer is identified** and designated an **Authorized Representative**.
- Verify the **device is properly labelled** and accompanied by the required **instruction for use**.
- Verify the manufacturer has assigned a **UDI (Unique Device Identifier)**.
- The importer keeps a register of **complaints, of non-conforming devices, and of recalls/withdrawals**, and provide the information to the manufacturer, authorized representative and distributors.
- In case of **re-labelling or change of the packaging** such obligations (see Article 16 for further details) are limited to the need to have a **certified Quality Management System**.
- They must have **mechanism to report issues** to Manufacturer.
- Ensure that device is **stored and transported within the requirements** defined by the Manufacturer and Authorized Representative.

**Article 11 of MDR**  
**Authorized Representative**

**Role** — entity that is located in the European Union which **acts on behalf of a manufacturer**, located outside the European Union, in relation to the manufacturer legal obligations

**Responsibility**

- Under the MDR, Authorized Representatives will be **held jointly and severally liable for defective medical devices**.
- For a manufacturer not established in the EU, designate a **sole Authorized Representative for a Device group**.
- The designation of **tasks of Authorized Representative will be documented in a Mandate** between Manufacturer and Authorized Representative.
- Verify that the **EU Declaration of Conformity** and **Technical Documentation** have been drawn up.
- Keep available a **copy of the Technical Documentation, the EU Declaration of Conformity and if applicable the relevant certificate**, including any amendments and supplements.
- Register as the authorized representative**, and verify the manufacturer has complied with **registration obligations**
- Immediately inform the manufacturer about **complaints and reports** about suspected incidents related to a device for which they have been designated.
- Respond to **requests from Competent Authorities** and provide them with necessary documentation.
- Forward to the Manufacturer any **requests from the Competent Authorities for samples or access to the device**.